

Breakdown National plus Homestart



Insurance Product Information Document

This section of your policy is managed and provided by Call Assistand underwritten by Ageas Insurance Limited. Ageas Insurance Limited registered office address Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA, registered in England and Wales no 354568. Ageas Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Financial Services Register no 202039

Company: Geoffrey Insurance (GCVBKDNATHS01/10)

Product: Breakdown National plus Homestart

This Insurance Product Information Document is only intended to provide a summary of the main coverage and exclusions, and is not personalized to your specific individual needs in any way. For full and complete terms and conditions, please refer to your Policy Wording, Summary and Schedule.

What is this type of insurance?

This vehicle breakdown insurance cover is an insurance policy that provides roadside assistance and recovery when your van unexpectedly suffers a mechanical or electrical fault

What is insured?

- ✓ UK national vehicle recovery
- ✓ Alternative travel
- ✓ Emergency overnight accommodation
- ✓ Attached caravans and trailers
- ✓ Keys
- ✓ Message service
- ✓ Cover at home

What is not insured?

- ✗ Emergency drive
- ✗ European recovery

Where am I covered?

- ✓ Great Britain and Northern Ireland, the Isle of Man and (for residents only) Jersey and Guernsey

Are there any restrictions on cover?

Non-mechanical or electrical breakdowns

What are my obligations?

- If required, the vehicle must have a valid MOT certificate
- The vehicle must be maintained in a roadworthy manner as determined by the recovery operator
- If required, the vehicle must have valid road tax
- Should details pertaining to the policy change, you will notify us as soon as possible. For example, home address or vehicle

When and how do I pay?

The Breakdown National plus Homestart policy is provided as an add-on to your main insurance policy so you will pay for it along with your main policy. Details of the payment options will be provided by Geoffrey Insurance in the product information document for your main policy.

When does the cover start and end?

For your period of cover, please refer to your Policy Schedule

How do I cancel the contract?

You may cancel your insurance contract at any time by contacting your policy administrators.

We will make a deduction for any administration costs we have incurred and these charges may be in addition to any cancellation charges levied by your policy administrators.